

Ryan Trunk
Registration Number: S31521
Kitchener, Ontario

HEARING DATE: October 6, 2016

MISCONDUCT: Ontario Regulation 991, ss. 14(1) and (3)

PARTICULARS OF THE COMPLAINT:

Ryan Trunk was a registered insurance broker conducting business in the Waterloo area.

RIBO received information that Mr. Ryan Trunk may have failed to discharge duties to clients, fellow members and insurers with integrity, as a result of:

- not providing insurance coverage as requested by the client, and
- allowing gaps in coverage to occur before placing insurance on behalf of a client.

Further that Ryan Trunk may have failed to serve the member's clients in a conscientious, diligent and efficient manner and may have failed to provide a quality of service at least equal to that which members would generally expect, as a result of altering the original applications and not submitting the applications to the insurer to place coverage for his clients.

DISCIPLINE COMMITTEE'S DISPOSITION:

The Discipline Committee accepted the plea of guilty given by RIBO acting as Agent on behalf of Ryan Trunk and accepts the evidence adduced by RIBO in support of the plea of guilty, including an Agreed Statement of Fact and Joint Submission as to penalty, signed on July 22, 2016 by Ryan Trunk and finds that Ryan Trunk is guilty of misconduct as set out in the Direction. The Discipline Committee, therefore, ordered:

- (a) that the Certificate of Registration of Ryan Trunk be suspended for not less than sixty (60) days from the date of this Decision.
- (b) that a recommendation be made to the Qualification and Registration Committee that the Certificate of Registration is to remain "Acting Under Supervision" for not less than five (5) years.