

## **Bannerman, Douglas**

April, 2008

Regulatory Body: Insurance Council of Manitoba

Decision Maker: Insurance Adjusters Council

Adjuster was fined \$500.00 and assessed costs for violation of the Adjusters Code of Conduct - Section 2 "Competence", Section 3 "Quality of Service", and Section 9 "Conduct Towards Others". This matter was appealed to the Insurance Agents and Adjusters Appeal Board, who upheld the Council's decision and imposed an additional cost assessment for total costs of \$2,000.00. June, 2008 Adjuster was found to have failed to maintain errors and omissions coverage without interruption, and was found not suitable or competent to hold an adjuster's licence for violation of the Insurance Adjusters Code of Conduct as it relates to Competence, Quality of Service, Integrity, and Conduct towards Others.