



IN THE MATTER OF the *Insurance Act*, R.S.O. 1990, c. I.8, as amended (the “Act”), in particular sections 392.5 and 407.1;

AND IN THE MATTER OF Robert Randall Hawken (“Hawken”) and Dufferin Insurance Group (“DIG”).

ORDER TO REVOKE LICENCE

Hawken is licensed as a life insurance and accident & sickness agent (licence # 94014601) under the Act. DIG is licensed as a corporate insurance agent (licence # 25352M) under the Act.

On November 21, 2024, by delegated authority from the Chief Executive Officer of the Financial Services Regulatory Authority of Ontario (the “Chief Executive Officer”), the Director, Litigation and Enforcement (the “Director”) issued a Notice of Proposal to revoke the insurance agent licence (licence # 94014601) issued to Hawken and to revoke the corporate insurance agent licence (licence # 25352M) issued to DIG.

The Notice of Proposal was delivered to Hawken and DIG on December 19, 2024. Section 407.1(3) of the Act provides that any person on whom a Notice of Proposal is delivered has fifteen (15) days after the Notice of Proposal is received to request a hearing by the Financial Services Tribunal (the “Tribunal”).

On January 6, 2025, The Registrar of the Tribunal confirmed that Hawken and DIG did not request a hearing by the Tribunal in accordance with section 407.1(3) of the Act respecting the Notice of Proposal. Therefore, pursuant to section 407.1(7) of the Act, the Director makes the following orders.

ORDER

The insurance agent licence (licence # 94014601) issued to Robert Randall Hawken is hereby revoked, for the reasons set out in the Notice of Proposal.

DATED at Toronto, Ontario, January 14, 2025

Elissa Sinha

Elissa Sinha
Director, Litigation and Enforcement

By delegated authority from the Chief Executive Officer

Si vous désirez recevoir cet avis en français, veuillez nous envoyer votre demande par courriel immédiatement à : contactcentre@fsrao.ca.

ORDER

The corporate insurance agent licence (licence # 25352M) issued to Dufferin Insurance Group is hereby revoked, for the reasons set out in the Notice of Proposal.

DATED at Toronto, Ontario, January 14, 2025

Elissa Sinha

Elissa Sinha
Director, Litigation and Enforcement

By delegated authority from the Chief Executive Officer

Si vous désirez recevoir cet avis en français, veuillez nous envoyer votre demande par courriel immédiatement à : contactcentre@fsrao.ca.